

LET OUR
COMPASSION



BE A
GUIDING
LIGHT
FOR ALL.

2021
ANNUAL
REPORT

Forewell



It has been the greatest blessing of my career to be entrusted with the stewardship of LSS and its glorious ministry. Every minute of the past fifteen-plus years has been a journey that has left me at times overwhelmed and always awestruck. I am grateful for all who have walked this journey alongside me sharing both the burdens and the joys. Godspeed to all who support and lead the ministry of LSS.

Betty Oldenkamp PRESIDENT AND CEO

I have been blessed to spend twenty years of my professional career with LSS. Throughout my time here I have been inspired by the richness of the agency’s programs and the myriad ways that LSS helps to strengthen South Dakota communities. I’ve witnessed the team at LSS follow in Christ’s footsteps and respond to community needs with creativity, compassion and a deep respect for those we serve. I feel honored and humbled to carry on the tradition of strong executive leadership and help shape the agency’s vision in its next century of service.



Rebecca Kiesow-Knudsen COO, INCOMING PRESIDENT/CEO

OUR MISSION

Inspired by God’s love, we care for, support and strengthen individuals, families and communities.

OUR VISION

All people in South Dakota will be healthy, safe and accepted.

OUR VALUES

Lutheran Social Services is a social ministry of the Evangelical Lutheran Church in America. As such, we believe that God’s love compels us to serve and to value all people. Our core values are grounded by our faith in God—they guide our hands and feet, our hearts and words as we serve our neighbors as God intended. Our core values guide our work with the people we serve and those who serve them.

COMPASSIONATE

We will be empathetic in our interactions with others and non-judgmental in the delivery of our services.

APPRECIATIVE

We will acknowledge the quality, significance and magnitude of the contributions of our clients and employees and seek to develop their capacity.

RESPECTFUL

We will engage in collaborative and professional relationships with our clients, partnership organizations, and each other.

ETHICAL

We will demonstrate our commitment to quality services and high standards in acts, words and deeds.

STRATEGIC

We will anticipate and respond strategically to service trends and our communities’ needs.

COMMITMENT TO WORK TOWARD RACE EQUITY

LSS acknowledges racial and ethnic differences because of the profound impact they have on individuals, groups, communities and society. In order to foster an organizational culture that is cognizant of race and ethnicity, we will engage in honest and respectful conversations about the role of race and culture in the work we do. We will hold ourselves accountable for continual improvement in working toward racial equity. We will advocate for solutions to the social injustices that result from systemic racism. We invite you to join us on this journey.

BOARD OF DIRECTORS

PAUL BRUFLAT
Chair, Sioux Falls

MIKE JAMISON
Chair Elect, Sioux Falls

TOLCHA MESELE
Secretary/Treasurer, Sioux Falls

JOEL BLACK
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BISHOP CONSTANZE HAGMAIER
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PHIL HOGEN
Black Hawk

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Hill City

REV. BECKY PIPER
Rapid City

REV. CRAIG WEXLER
Pierre

LIFE STORIES

"I have witnessed firsthand how kindness and empathy can fill a vital need for humans and that is something I will always strive for in my professional and personal life."

AMY FETERL
LSS Better Together,
Serving three years



"I was several years into my job with LSS Foster Care Services when it dawned on me that this wasn't just a job. It was a calling."

DEDE MOGCK
Children & Youth Services,
Serving 42 years



"Once we are past that exterior, we are often met with stories of pain, hurt, loss and trauma. But we also get to see hope, resilience and determination."

JAY MARCHAND
Director, Re-Entry Services,
Serving nine years

TAKE SHAPE AT LSS

"I see the best in people and teach the kids to see it in themselves. I am most proud to see the young people I have worked with go out into the world and do amazing things."

SHANNON TRUAX
Direct Support, New Alternatives,
Independent Living Services,
Serving seven years



"Along with the financial counseling and support, he (client) really appreciated having someone take the time to understand and advocate so he didn't have to walk the journey alone."

SARA RAMIREZ
Director, Center for Financial Resources,
Serving nine years

"To see the difference a family can make in the life of a child and to know that I was able to facilitate and be a part of that changed my life and my career."

AMY WITT
Vice President, Children & Youth Services,
Serving 19 years



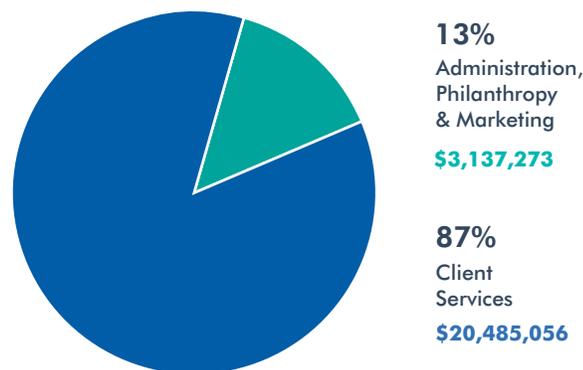
TRANSFORMING PEOPLE'S LIVES 27,759 TIMES

YEAR ENDING JUNE 30, 2021

BEHAVIORAL HEALTH	4,671
RESIDENTIAL	540
Children & Youth	203
Family Counseling	337
ALTERNATIVES TO DETENTION	5,748
Children & Youth	1,756
Family	3,992
INDEPENDENT LIVING	607
FOSTER CARE	1,036
Children	144
Foster Parents	60
Kinship	832
RESOURCE FAMILY SERVICES	1590
ADOPTION	362
Adoption Services	60
Education	302
CENTER FOR FINANCIAL RESOURCES	3,562
Counseling Services	1,478
Education	2,084
CENTER FOR NEW AMERICANS	6,745
Refugees Resettled	23
Secondary Migrants	49
Immigration Counseling	630
ESL Training	210
Interpreter (hours provided to 150 entities)	5,833
MENTORS/MENTEES	1964
CHILDCARE & EDUCATION	934
TOTAL	27,759

The COVID-19 pandemic significantly impacted the number of people served in the last year. Although LSS continued to provide services on-site as well as through telehealth when possible, the numbers are lower than in previous years.

EXPENDITURES



STATEMENT OF FINANCIAL POSITION YEAR ENDING JUNE 30, 2021

	OPERATING & OTHER FUNDS	CAPITAL CAMPAIGN	FOUNDATION	HOUSING	TOTAL FUNDS
ASSETS					
Cash & Investments	5,399,476	15,000	5,489,140	2,772,579	13,676,195
Other Current Assets	2,412,076	54,300	765	(1,262)	2,465,879
Property & Equipment	14,081,380	-	-	331,239	14,412,619
Other Long Term Assets	-	-	-	-	-
TOTAL ASSETS	21,892,932	69,300	5,489,905	3,102,556	30,554,693
LIABILITIES & NET ASSETS					
Current Liabilities	2,514,017	-	15	83,073	2,597,105
Long Term Liabilities	4,700,240	-	77,265	-	4,777,505
TOTAL LIABILITIES	7,214,257	-	77,280	83,073	7,374,610
NET ASSETS	14,678,675	69,300	5,412,625	3,019,483	23,180,083
TOTAL LIABILITIES & NET ASSETS	21,892,932	69,300	5,489,905	3,102,556	30,554,693

LUTHERAN SOCIAL SERVICES OF SOUTH DAKOTA

STATEMENT OF ACTIVITIES YEAR ENDING JUNE 30, 2021

	OPERATING & OTHER FUNDS	CAPITAL CAMPAIGN	FOUNDATION	HOUSING	TOTAL FUNDS	PERCENT
REVENUE & SUPPORT						
Fees & Grants-Public	14,682,953	-	-	308,225	14,991,178	57%
Client Fees	4,764,565	-	-	-	4,764,565	18%
Individual Contributions	1,207,737	36,323	14,285	-	1,258,345	5%
United Way Support	1,161,988	-	-	-	1,161,988	4%
Church Related Sources	185,459	-	-	-	185,459	1%
Investment & Other Revenue	251,338	-	1,183,078	*2,447,389	3,881,805	15%
TOTAL REVENUE & SUPPORT	22,254,040	36,323	1,197,363	2,755,614	26,243,340	100%
EXPENDITURES						
Program Expense	20,152,862	-	-	332,194	20,485,056	87%
Management & Support	2,459,383	-	-	-	2,459,383	10%
Philanthropy Services & Marketing	584,337	93,553	-	-	677,890	3%
TOTAL EXPENDITURES	23,196,582	93,553	-	332,194	23,622,329	100%
LSS FOUNDATION SUPPORT	213,849	-	(213,849)	-	-	
INTERFUND TRANSFERS	(52,219)	(147,781)	200,000	-	-	
PANDEMIC RELATED ASSISTANCE	4,865,726	20,973	-	-	4,886,699	
CHANGE IN NET ASSETS	4,084,814	(184,038)	1,183,514	2,423,420	7,507,710	

* INSURANCE PROCEEDS DUE TO BUILDING FIRE

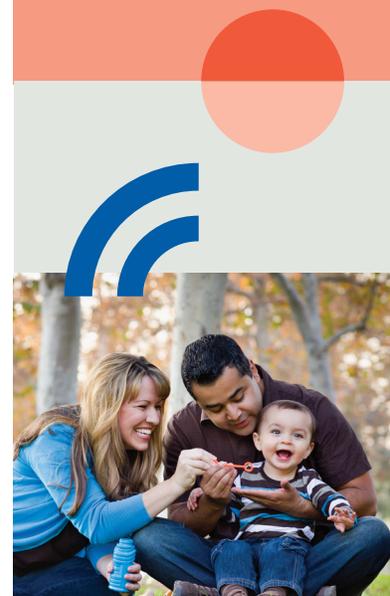
LSS OF SOUTH DAKOTA FOUNDATION, INC.

The LSS Foundation strengthens the long-term financial future of LSS of SD by having an ongoing fund in which the principal remains untouched and a percent of the earnings are used to support LSS services. The Founders Family is a recognition society for those who have included LSS in their estate plans or given a substantial, immediate gift to LSS.

FISCAL YEAR
2020-21**\$213,849**DISTRIBUTED TO
LSS FROM THE
FOUNDATION**FOUNDATION
BOARD OF
DIRECTORS**JOEL BLACK, Rapid City, Chair
MIKE JAMISON, Sioux Falls,
Vice Chair/SecretaryRON HEGGE, Renner
REV. TOM OPOIEN, Tea
MARK THOMAS, Sioux Falls

"I have worked with a lot of children who have experienced trauma and to see them grow, heal and find peace and happiness has been an amazing reward."

RACHEL SHEPHERD
Supervisor, Behavioral
Health Services,
Serving eight years



MAKING LIFE BETTER TODAY AND FOR YEARS TO COME



EACH NEW
DAY TELLS
MORE OF
THE STORY,
AND EACH
NIGHT
REVEALS
MORE
AND MORE
ABOUT
GOD'S
POWER.
PSALM 19:2



LSS is where lives are transformed through high standards of quality service and service delivery. LSS monitors and reviews client outcomes as a gauge of programmatic quality. It is our mission to care for, support and strengthen those in need—bringing clarity, stability, family and support to people of all ages, families of all kinds and communities of all sizes.

Students in the PATH program of Behavioral Health Services exceeded expectations

96%

of participants improved or maintained their academic progress;

93%

improved or maintained behavior incidents;

— AND —

92%

improved or maintained school attendance.

New refugee arrivals through the Center for New Americans were successful in finding and keeping employment.

100%

of new arrivals were self-sufficient within eight months with an average starting wage of \$15.87 per hour.

Youth served through the Residential Services for Children & Youth treatment program were successful on discharge.

82%

of youth were discharged to their home or a less restrictive environment.



Youth served through the Arise Evening Reporting Center were successful on discharge.

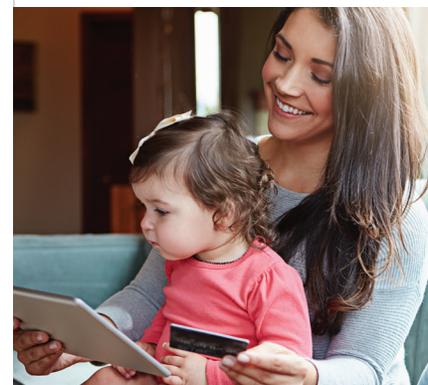
93%

did not re-offend before their scheduled court date.

82%
of clients who received financial counseling through the Center for Financial Resources reported reduced stress after their meeting with a financial counselor.

42%
reported increased financial capacity two months after their first meeting with a financial counselor.

89%
of clients participating in a debt management plan successfully completed their payments.



Lutheran Social Services of South Dakota serves people of all ages, races, faiths and economic levels throughout the state of South Dakota with professional, confidential and affordable services.



LUTHERAN SOCIAL SERVICES OF SOUTH DAKOTA
705 EAST 41ST STREET, SUITE 200
SIOUX FALLS, SD 57105-6048
(605)444-7500 • (800)568-2401 LssSD.org

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Supported by the South Dakota Synod of the Evangelical Lutheran Church in America



In Psalm 24:1-2
David prays:

"The earth is the Lord's, and everything in it, the world, and all who live in it."

In an effort to be good stewards of natural and financial resources, we are posting the 2021 donor listing online. If you wish to view the listing, it can be found at

ThankYou.LssSD.org

LUTHERAN SOCIAL SERVICES

SERVING SOUTH DAKOTA FOR 100 YEARS

EXECUTIVE LEADERSHIP

Betty Oldenkamp
President/CEO

Rebecca Kiesow-Knudsen
COO and Incoming President/CEO

Nathan Beyer
Vice President, Finance & Support Services

Sheri Ekdom
Vice President, Community Services

Paige Short
Vice President, Philanthropy Services

Amy Witt
Vice President, Children & Youth Services

ADMINISTRATION, PHILANTHROPY SERVICES

705 East 41st Street, Suite 200
Sioux Falls, SD 57105-6048
605-444-7500 • 800-568-2401
www.LssSD.org

Northeast and Southeast Region
605-444-7500 • 800-568-2401

Western Region
605-791-6700 • 800-260-1439

COMMUNITY SERVICES

Behavioral Health, Aberdeen
605-262-6300 • 800-584-9248

Behavioral Health, Rapid City
605-791-6700 • 800-260-1439

Behavioral Health, Sioux Falls
605-444-7631 • 800-568-2401
Satellites: Brookings, Mitchell

Behavioral Health, Watertown
605-882-2740 • 800-568-7116
Satellites: Milbank, Sisseton

Better Together

Sioux Falls, Brookings
605-444-7803 • 800-568-2401

Center for Financial Resources

Statewide services based in
Sioux Falls. Online and phone
services available statewide.
605-330-2700 • 888-258-2227
Satellites: Aberdeen, Brookings,
Huron, Mitchell, Watertown, Yankton

Center for New Americans

Statewide services based in Sioux Falls
605-731-2000 • 866-242-2447
Satellite: Aberdeen, Huron

Childcare & Education

Multiple Sioux Falls locations
605-371-8770

Disaster Response Services

Statewide services based in Sioux Falls
605-444-7500 • 800-568-2401

Mentoring Services

605-444-7803 • 800-568-2401
Sioux Falls, Baltic, Brandon Valley,
Canton, Dell Rapids, Flandreau,
Garretson, Harrisburg, Lennox,
Tea Area, Tri-Valley & West Central
school districts

Re-Entry Services

Offices located in Rapid City
and Sioux Falls
605-731-2021 • 866-444-7689

CHILDREN & YOUTH SERVICES

**Adoption & Pregnancy
Counseling Services**
Statewide services with offices
in Sioux Falls and Rapid City
605-221-2346 • 888-201-5061

Alternatives to Detention

Arise Youth Center
605-716-1837 Rapid City
605-221-2346 Sioux Falls

Community Resource Program

Statewide services with offices in
Aberdeen, Rapid City and Sioux Falls
605-791-6700 • 800-260-1439

Foster Care Services

605-791-6700 • 800-260-1439
Rapid City
605-221-2346 • 888-201-5061
Sioux Falls

Intensive Independent Living Services

New Alternatives, Rapid City
605-791-2405

Kinship Services

Statewide services based in
Sioux Falls, Rapid City, Aberdeen,
Pierre and Watertown
605-221-2346 • 888-201-5061

Residential Services for Children & Youth

Canyon Hills, Spearfish
605-559-3500

New Beginnings, Aberdeen
605-262-5300

Summit Oaks, Sioux Falls
605-221-2346

Resource Family Services

Statewide services based in Sioux Falls,
Rapid City, Aberdeen, Brookings,
Mobridge, Pierre, Winner
605-221-2346 • 888-201-5061